

Report Services

What It Is

The OnBase Report Services is a Microsoft® Smart Client application enabling organizations to gain valuable information about business processes driven by OnBase. Report Services is designed in such a way that any element within the OnBase System can be audited to provide business metrics. This application comes with a library of production optimized, pre-configured reports covering both business and system activity. For example, Workflow reports provide detailed analysis of lifecycle behavior, how long documents are in a queue, user productivity and efficiency. Reports on User productivity makes it easy to identify process and resource bottlenecks. Reports on data capture, system usage, system configuration and security can provide organizations with the information they need to set benchmarks, analyze trends and identify areas requiring attention.

How It Works

Users have a choice of over 80 pre-configured OnBase reports or they can create new reports with the Configuration Tool. They can enter custom parameters that will be used in the production optimized SQL queries that the report is based on. After the report is run the user can choose to display the results in a table, bar graph or pie chart. Reports are optimized to ensure minimal database impact. If they need to save the output or send the output to Microsoft Excel or HTML they can. Reports can then be archived back into OnBase for future retrieval.

Built using Microsoft .NET architecture, the application is delivered using the Smart Client model, which provides “no touch” deployment and administration across the enterprise and the web.

Who Will Benefit

Organizations that utilize OnBase as a critical business platform will be able to build a complete picture of OnBase and the processes it manages. It can provide critical business information and system information allowing users to rapidly respond to warnings and critical events. Business will be able to analyze trends, share information of productivity across the organization and make proactive decisions based on report data.

Technical Features

- Optimized report execution for reduced database cost
- Security-driven report profiles
- Smart Client architecture.
- Multiple methods for connecting to the data source.
- Multiple presentation and publishing formats including graphs, tables, charts, XLS and XML
- Configuration Tool for new reports or editing existing ones.

Business Benefits

- Monitor the health of your OnBase system
- Monitor the health of your business
- Analyze productivity and improve performance based on solid report data
- Store snapshot of key areas of the business
- View report data in meaningful business contexts.

System Requirements

- OnBase Core Services (4.3.3 +)
- .NET Framework (1.1)
- IIS Web Server (5.0 or 6.0)
- OnBase Client license

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