

## Medical Records Management Solution

### What It Is

The Medical Records Management Solution (MRMS) is an integrated, secure, central repository for patient information, providing Electronic Medical Record (EMR) access. Internet-based, MRMS provides authorized users, whether onsite or at remote locations, simultaneous access to patient information. Medical record completion is facilitated by electronically assigning and completing deficiencies, improving medical record completion rates as well as providing immediate access to patient information. Documents stored in OnBase are simultaneously available to both the provider and coder, improving chart completion turnaround time to minimize delays impacting account receivable days. The OnBase MRMS solution provides the tools to capture and integrate clinical content throughout the patient care delivery continuum, promoting the comprehensive effectiveness of a longitudinal medical record.

### How It Works

OnBase provides a central repository to capture content from multiple source systems in creating a complete legal medical record. This may be done by either integrating OnBase with the organization's existing EMR or utilizing OnBase as a central repository. Content is securely stored and accessed based on the organization's EMR requirements. Patient information and documents generated from locations both within and outside the healthcare system are stored in one central location for immediate and secure access to all authorized users from a Web-based user interface.

A complementary solution to the MRMS module is the Medical Record Release of Information (ROI) solution. Information disclosed is in response only to authorized requests, eliminating breach of security and protecting patient privacy. Designed to address best practices, the ROI solution facilitates centralized printing as well as electronic exporting of patient information, supporting continuity of care, patient requests and legal requirements. The ROI solution delivers measurable cost and quality results by providing a centralized capture and release of information process.

### Who Will Benefit

MRMS provides secure and instant access to medical record documentation from multiple locations, enabling healthcare providers to access records from any location in providing patient care and completing medical record documentation. Operational efficiencies are gained by the Health Information Management (HIM) department in eliminating paper chart creation, assembly, storage and retrieval activities by capturing and managing documents and creating charts electronically. Revenue cycle is accelerated by providing analysts and coders immediate access to patient information, promoting accurate reimbursement and decreasing accounts receivable processing time.

### Technical Features

- Internet-based, providing access to authenticated users from any supported browser
- Depending on security, audits and peer review may be conducted from an authorized user's workstation
- Security and privileges are based on user roles, which must be configured prior to access to MRMS

### Business Benefits

- Provides secure instant access to patient information from multiple locations
- Improves efficiencies by automating chart processing that is dependent on routing
- Speeds revenue cycle process by making information readily available for coding
- Allows for implementation of remote coding and facilitates review processes

### System Requirements

- Medical Records Management Solution module
- Configuration Module
- Web Server
- HL7 Module

**HYLAND**  
**SOFTWARE**

28500 Clemens Road • Westlake, Ohio 44145 • p.440.788.5000 • f.440.788.5100 • www.onbase.com